Personalized Cruise Planning Terms & Conditions

Personalized Cruise Planning Agreement

Thank you for choosing Melody Weaver, owner of AYS Vacations and Independent Travel Advisor affiliated with Atlas Coast Travel Group, to assist with your cruise vacation planning.

By engaging my planning services and/or making a travel reservation through me, you acknowledge and agree to the following:

Professional Planning Services

I provide personalized cruise planning, research, recommendations, booking assistance, and ongoing support before, during, and after your trip. My recommendations are based on the information you provide regarding your travel preferences, budget, accessibility needs, and vacation goals.

While every effort is made to match you with the most suitable cruise experience, final travel decisions remain the responsibility of the traveler.

Accuracy of Traveler Information

Clients are responsible for providing accurate traveler information, including:

- Legal names as they appear on travel documents
- Dates of birth
- Contact information
- Citizenship information
- Special needs or accessibility requests

Any fees incurred due to inaccurate or incomplete information are the responsibility of the traveler.

Travel Documentation

Travelers are responsible for obtaining and maintaining all required travel documentation, including but not limited to:

- Passports
- Visas
- Identification documents
- Entry requirements for destinations visited

Failure to possess proper documentation may result in denied boarding or entry and is not the responsibility of the travel advisor.

Pricing & Availability

Cruise fares, promotions, cabin availability, taxes, port fees, gratuities, and government-imposed charges are subject to change without notice until a reservation is confirmed and deposits are received.

Pricing quoted is based on availability at the time of the quote and cannot be guaranteed until booked.

Deposits & Final Payments

All deposits and payments are subject to the terms and conditions of the cruise line, tour operator, insurance provider, airline, hotel, or other travel supplier.

Upon acceptance of personalize travel planning proposal, a Credit Card Authorization link will be emailed to the client.

Clients are responsible for meeting all payment deadlines. Failure to do so may result in cancellation of reservations and loss of deposits.

Travel Insurance

Travel insurance is strongly recommended for all travelers.

Declining travel insurance will require you to sign Travel Insurance Waiver Form. Declining travel insurance may expose travelers to financial losses associated with trip cancellation, interruption, medical emergencies, baggage delays, weather disruptions, supplier default, or other unforeseen circumstances.

Changes & Cancellations

All changes and cancellations are subject to supplier policies and penalties.

Refund eligibility, future cruise credits, and cancellation penalties are determined solely by the travel supplier and not by the travel advisor.

Supplier Responsibility

Melody Weaver acts solely as an agent for travel suppliers including cruise lines, hotels, airlines, transportation providers, and tour operators.

Neither Melody Weaver nor Atlas Coast Travel Group assumes responsibility for acts, errors, omissions, delays, cancellations, injuries, losses, accidents, supplier insolvency, weather events, government actions, labor disputes, or other events beyond our control.

Communication & Support

Clients are encouraged to review all confirmations, invoices, itineraries, and travel documents immediately upon receipt and report any discrepancies promptly.

My goal is to provide responsive, personalized service. However, response times may vary during travel, weekends, holidays, or periods of high booking volume.

Acceptance of Terms

By placing a deposit, making payment, authorizing a booking, or otherwise engaging my travel planning services, you acknowledge that you have read, understood, and agree to these Terms & Conditions.